



Annual Report

Fiscal Year 2009-2010

Community Workforce Solutions

Our Leadership

Board of Directors

Betsy Allen
Doug Brocker
Pat Gilliard
Eric Hobbs
Jim Howard
James A. King, II
Michael Lord
Nancy Nutt
Carolyn Rhinebarger
Hugh Stevens
Susan Stevens
Mark Twisdale
Peggie Simpson
Penny McGhee

Management

Roger McGee
President/Executive Director
Kathryn Lamm
Assistant Executive Director
Cheri Howell
Director of Operations

Locations:

3011 Falstaff Road
Raleigh, NC 27610
919-231-3325
919-231-9189 (fax)

602 South Garnett Street
Henderson, NC 27536
252-492-9555
252-492-6167 (fax)

Gateway Clubhouse
Opening in December 2010
1805 Garner Station Blvd.
Raleigh, NC 27603
919-662-0940
919-662-0950
www.gatewayclubhouse.org

OUR MISSION

Community Workforce Solutions is dedicated to supporting persons with disabilities or other barriers to employment as each individual strives to achieve the employment and community integration goals of their choice.

OUR VISION

Community Workforce Solutions is committed to promoting an environment in which individual choice, self-sufficiency, and a true sense of belonging are hallmark. We are dedicated to supporting each individual in removing barriers to employment and community and fostering independence for a lifetime. We aspire to build partnerships and maintain sound financial management, enabling us to be the choice of the people and the communities we support.

Assessment of 2009-2010

Our 2009-2010 year was one of both continued frustration over funding cuts, yet also one that offered opportunity. Like most non-profit agencies, some belt-tightening was the norm, but our focus was to assure quality to the people we support, our employers, funding sources and business partners despite external turmoil and uncertainty. Our job placement programs saw 134 people stabilized in jobs and very positive results from satisfaction surveys from both the people in these jobs and their employers. We congratulate these hard working folks for finding jobs in this tough economy.

Major Accomplishments in 2009-2010

- Received a grant allowing us to begin the process of ISO 9001:2008 and ISO 13485:2003 certification
- "Artful Pathways," a creative arts program in Community Pathways, was launched
- Started an herb and vegetable garden funded solely through donations and volunteers
- Moved Thrift Store to Henderson main site to reduce costs and increase training opportunities
- Partnered with Wake County LME and the NC Division of DD/MH/SA to create a program for individuals with a brain injury

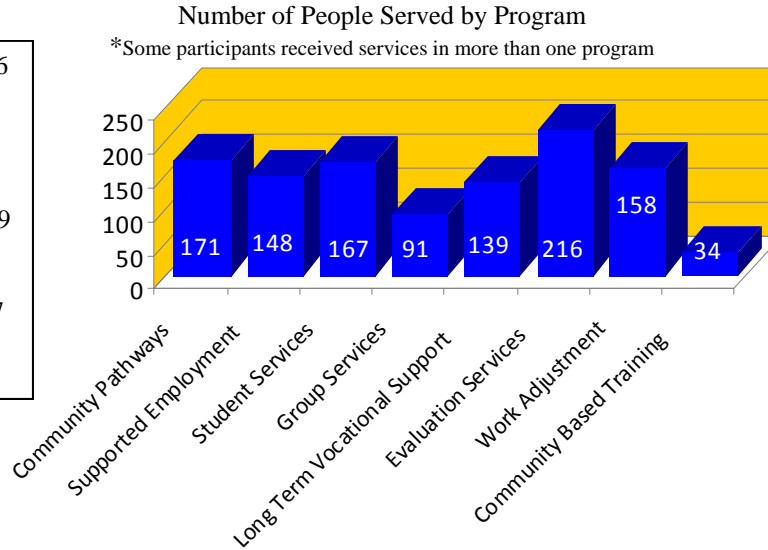
Coming in 2010-2011

- Gateway Clubhouse, a program for individuals with a brain injury, opens in December 2010
- We will be launching an online store where handmade cards can be purchased
- Creating a Community Based Training partnership in Durham
- Opening a grant-funded Commercial Laundry Enterprise
- Kicking off efforts to make our building energy efficient
- Unique items and great deals to be offered in our Thrift Store
- Providing additional group services to individuals with mental illnesses

Facts & Figures

Total Individuals Served: 916
 Raleigh - 535
 Henderson - 290
 Work Passages - 91

Total Referrals Received: 619
 Raleigh - 345
 Durham - 87
 Work Passages - 107
 Henderson - 80



2009-2010 Services Successful Outcomes
 We assisted **134** participants in achieving successful employment outcomes.

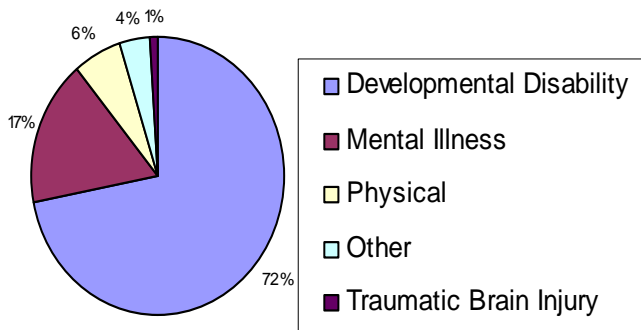
These individuals were hired into positions such as:
 Food Service Associate
 Stocker
 Dishwasher
 Utility Worker
 Dining Room Attendant
 Housekeeper
 Customer Service Associate
 Office Assistant
 Daycare Worker

Some of the business categories that hired participants include:
 Grocers
 Restaurants
 Medical Facilities
 Department Stores
 Assisted Living Communities
 Manufacturers
 Packaging Companies

About the People We Serve

- 58% of participants have a secondary disability in addition to their primary diagnosis
- 96% of individuals fall within the Federal classifications of “Significantly Disabled” or “Most Significantly Disabled”

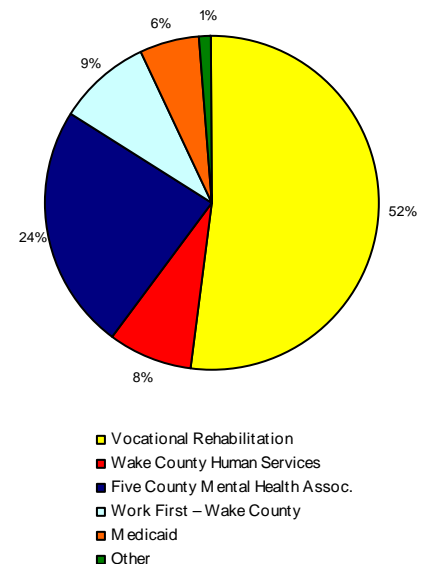
Primary Disability Category of Persons Served



Thank you!

Without our many partners, we would never achieve such success in supporting individuals as they strive to reach their vocational goals. We wish to acknowledge our funding and referral sources, our business partners, the families of the individuals we serve, our Board of Directors, and volunteers. Most of all, we wish to acknowledge the strength and dedication of the people we support and who make us want to become better with each passing year.

Funding Sources



We are proud to offer the following CARF-accredited programs:

- Comprehensive Vocational Evaluation Services
- Organizational Employment Services (Agency based services)
- Employee Development Services (Work Adjustment/Work Adjustment Job Coaching)
- Community Employment Services (Supported Employment and Placement/Job Coaching Services)
- Personal and Social Services (Community Transition Services/ADVP)

