



News and Information from.....

Community Workforce Solutions

Leadership Transition

After nearly 14 years as the Assistant Executive Director, Kathy Lamm will be stepping into a new role at CWS. Kathy has served our agency for almost 30 years, beginning her career here as an ADAP Supervisor. She has also served as our principal Evaluator as well as Evaluation Manager before being promoted to Assistant Director in 1997; and she isn't finished yet. She will be

working on a part-time basis going forward. In January of this year, Kathy officially turned her position over to Cheri Howell, our Director of Operations. However, from January through April Kathy and Cheri are sharing duties as we bring Cheri up to speed with the Henderson programs and prepare for our CARF accreditation survey this Spring.

Cheri has served our agency for almost 14 years and has held numerous roles, the latest of which she has held since 2004. Her ability to lead and her relationship with our funding sources and knowledge of regulations uniquely qualify her for her new role as the Assistant Director.

While change at the leadership level can sometimes be a stressful time for many people, we are not feeling that here. This transition has been anticipated and planned for a very long time and the implementation has gone very smoothly.

In Kathy's new role as the Resource Development Director, she will be working on grant writing, new program research and development, and policies. She will also still serve on our Strategic Planning and Operations Committees.



Spring 2011

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Brain Injury Clubhouse Open

Wow! What a long road it has been! **The Gateway Clubhouse**, Community Workforce Solutions' newest program, has been in development for the past 3 years and finally opened its doors on December 6, 2010. After years of working in the rehabilitation field it appeared there was a need for additional day programs for individuals with brain injuries. CWS worked closely with the Brain Injury Association of North Carolina (BIANC) to research current programming in our community and discussed the idea of opening a brain injury clubhouse. Although this is a new concept in North Carolina, there are currently 6 brain injury clubhouses in Virginia. We took the opportunity to visit the High

Street Clubhouse in Charlottesville, VA, as well as Hinds Feet Farm, a member-driven program in Huntersville, NC and spent time learning about the programs, their members and the benefits.

We were impressed with the focus of a member driven program and the work ordered day. This type of program provides an opportunity for individuals to participate in structured and productive activities in order to promote inclusion, independence, self-esteem and empowerment.

The Gateway Clubhouse was developed as a non-residential day program for individuals with brain injuries and was implemented with

the support of the North Carolina Division of MH/DD/SAS, Wake LME, and BIANC. Today the Gateway Clubhouse has been in operation for four months and currently has 9 members who work with the guidance and support of Denise Johnson, Clubhouse Coordinator and Lauren Cox, Clubhouse Specialist. Members are involved in the day-to-day aspects of the Clubhouse

and participate in activities such as clerical tasks, maintenance tasks, operation of a daily snack bar, and in the summer they plan to plant and tend a garden. In addition to these tasks members also have an opportunity to participate in a monthly social activity which is chosen by the members. So far members have participated in several outings such as: shopping, going out to lunch, and going bowling.

The Gateway Clubhouse is open Monday-Friday 9:00 am—3:00 pm. We are happy to provide you with a tour.



Our Clubhouse Members



1805 Garner Station Blvd.
Raleigh, NC 27603
919-662-0940

www.gatewayclubhouse.org

CWS is going GREEN!

In early 2010, a group of staff formed "The Green Team" to focus on finding ways for our organization to become more environmentally conscious. One of their first projects was to build a community



garden. All the materials and plants for the garden were provided by community donors with the garden being tended by participants. The effort is continuing this year as *Whole Foods* on Wade Avenue named CWS as their featured organization for their Community Spotlight for February. Throughout the month *Whole Foods* collected donations through jars located at each register and provided information about our numerous agency programs on a display board. All donations received from this effort will be used in our community gardening project.

In February, CWS was also selected as a

recipient of the Commercial Waste Reduction Grant, a program of Wake County Solid Waste Management. This grant will enable *The Green Team* to implement an active recycling program and decrease the amount of waste sent to the landfill.

CWS would like to express our gratitude to *Whole Foods* of Wade Avenue and Wake County Solid Waste Management for helping us become more GREEN!

And thank you to all the vendors whose generosity helped to support our program.



Our Production Department is broadening its scope

Community Workforce Solutions is proud to announce the name of their Production Division. The Division will now be known as **Flexible Production & Assembly**. The name change is in preparation for divisional growth and the desire to raise community awareness of the contract manufacturing services offered through **Flexible Production & Assembly**. Other news of interest within the division includes the successful completion of ISO 9001:2008 and ISO 13486:2003 certification training.

Flexible Production & Assembly is now officially ISO 9001:2008, and medical devices ISO 13485:2003 certified.

ISO registration includes contract-manufacturing services consisting of assembly, kitting, packaging, and fulfillment for various products ISO 9001:2008, and medical devices ISO 13485:2003. Call us at **919-231-8245** or visit www.flexiblepa.com to learn how Flexible Production and Assembly can help your

business achieve efficiency.

Production Services:

- Assembly and Packaging
- Kitting
- Fulfillment
- Warehousing and Distribution
- Pick-up and Delivery

The Buzz from Henderson

The CWS location in Henderson has been quite busy! Here's what's up:

- Received 95-96% rating after most recent audit from Five County Mental Health Authority
- CWS's Special Olympic Basketball team advanced to State finals in Jacksonville, NC!
- A newly created mobile crew has been making small furniture renovations and working on special projects for the Thrift Store.
- The Thrift store now has a large variety of summer clothing available. New items are put out every day!
- Artful Pathways greeting cards now on sale at the Thrift Store!
- Now serving wheat 9-grain buns at the Hot Dog Cart. The Cart can be found in the CWS Henderson parking lot during lunch hours daily.



Mark Ellis serving up the Cart's specialty!

Artful Pathways Greeting Cards For Sale!

Online Card Shop Coming Soon:

In May, [Artful Pathways](#) (a project of our Community Pathways program) will be opening an online store featuring handmade greeting cards. Artful Pathways allows participants at Community Workforce Solutions to have an ongoing project using their skills and creativity. By buying these cards you are encouraging the individuals and their self-esteem. These unique cards are available

for purchase now in the lobby of our Raleigh office as well as at the CWS Thrift Store in Henderson. Stop by today and choose from our many creative designs!

And please check www.communityworkforcesolutions.com often for the launch of the online store!



About Our Agency

Community Workforce Solutions, Inc. is a private non-profit agency supporting individuals with disabilities or other barriers to employment in numerous North Carolina counties. Our agency provides comprehensive vocational evaluation, job placement and training programs, a brain injury clubhouse program, commercial laundry services, and contract manufacturing services.

Our services are based out of two North Carolina sites: Raleigh, NC and Henderson, NC with a satellite office in Durham. Our Gateway Clubhouse program is located in Garner, NC.

MISSION STATEMENT
Community Workforce Solutions is dedicated to supporting persons with disabilities and other barriers to employment as each individual strives to achieve the employment and community integration goals of their choice.

VALUE STATEMENT
We respect the choices of and are committed to those we support. We value the trust placed in our organization and strive to maintain high ethical standards.

PROGRAMS AND SERVICES
As a private non-profit agency our job placement and training programs primarily support persons with disabilities who wish to go to work. Our Gateway Clubhouse program, a program for individuals with brain injuries, is a day program offering

participation in meaningful and purposeful activities structured around a work ordered day.

Opportunities are available for individuals who are interested in volunteer work, competitive employment or on-site programs. Knowledgeable and caring staff offer support to individuals in developing their own program of services, using a person-centered planning approach.

Programs and Services offered include:

- Vocational Evaluation
- On-Site Training to Improve Work Skills
- Employment Services
- Work and Community Transition
- Individual Supported Employment
- Job Placement and Job Coaching
- Group Supported Employment
- Community Based Training
- Brain Injury Clubhouse

FLEXIBLE PRODUCTION AND ASSEMBLY:

ISO 9001:2008 and ISO 13485:2003 Certified

ISO Registration includes contract-manufacturing services consisting of assembly, kitting, packaging, and fulfillment for various products (ISO 9001:2008), medical devices (ISO 13485:2003).

Flexible Production and Assembly offers a broad range of Contract Manufacturing Services that are tailored to meet your project specifications. With over 40 years of production management experience, we bring new, innovative ideas to the table that help you save time and money.

The quality of **our work is guaranteed** and our production team takes pride in providing superior customer service every step of the way.

CARF Accreditation in:

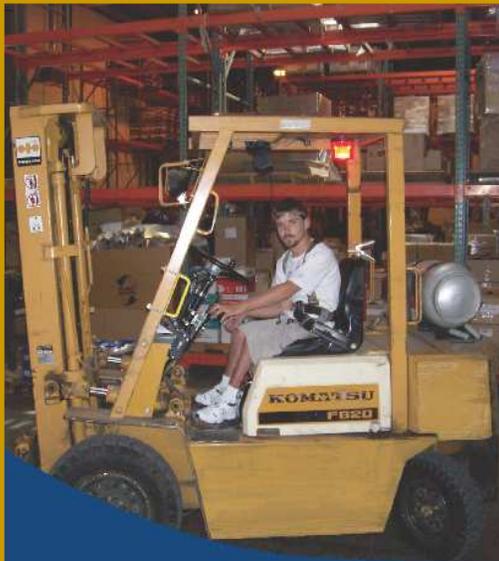
- Comprehensive Vocational Evaluation Services
- Employee Development Services (Work Adjustment/Work Adjustment Job Coaching)
- Community Employment Services (Supported Employment and Placement/Job Coaching Services)
- Community Integration Services (Community Transition Services/Community Pathways)
- Organizational Employment Services (Agency-Based Services)



Community Workforce Solutions

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We invite you to learn more about us by visiting our websites at
www.CommunityWorkforceSolutions.com,
www.gatewayclubhouse.org, or www.flexiblepa.com.

Contact a professional staff member at
Community Workforce Solutions, Inc. today

Our services are based out of two locations with a satellite site in
Durham, NC and the Gateway Clubhouse program in Garner, NC:

Raleigh	Henderson	Garner (Gateway Clubhouse)
3011 Falstaff Road	602 South Gamett Street	1805 Garner Station Blvd.
Raleigh, NC 27610	Henderson, NC 27536	Raleigh, NC 27603
Phone 919-231-3325	Phone 252-492-9555	Phone 919-662-0940
Fax 919-231-9189	Fax 252-492-6167	Fax 919-662-0950

Making a difference in your community!



Community Workforce Solutions



Community Workforce Solutions
Innovative Solutions Since 1964



Community Workforce Solutions

"It's great that people that need help and need to be guided in a positive direction have groups like this to show the light can be brighter if given a chance."